

JANUARY

## Be the Coach They Need

Featuring **Steve Farber**

Are you guiding your team to achieve greater results through outstanding coaching?

## Deliver Results The First Time

Featuring **Andy Bounds**

How much is inefficient re-work costing you?

FEBRUARY

## Take Charge of Talent Management

Featuring **Kathleen Quinn Votaw**

Are you winning the best candidates based on skill and attitude?

## Bridging the Multigenerational Gap in the Workplace

Featuring **Amy Lynch**

How well do you lead across the four diverse generations?

MARCH

## Mastering Negotiation

### Role Play Simulation

Are you able to show value by preparing for negotiations in advance?

## Change How You Manage Change

Featuring **L. Bonita Patterson**

What does resistance to change cost you? Time, resources, employees?

APRIL

## Accelerate the Way You Innovate

Featuring **Steve Shapiro**

What is stopping you from doing things better, faster, and eliminating non-value actions?

## Strategic Storytelling to Influence and Inspire

Featuring **Kelly Swanson**

Can you motivate your team to do exactly what you want them to do – just by talking to them?

MAY

## The Leader's Mindset

Featuring **Dr. Nido Qubein**

Do you maintain leadership excellence during the day-to-day activities?

## Develop Effective and Devoted Employees

Featuring **Simon Bailey**

Do your employees remember why they love what they do?

JUNE

## How To Improve Workplace Performance

Featuring **Mark Sanborn**

Do you want ordinary or extraordinary performers?

## Captivate Your Customer

Featuring **Shep Hyken**

Are you able to secure loyal internal and external customers based on the fierce competition for resources and revenue?

JULY

## Strategic Thinking for Future Success

Featuring **Prof. Dr. Leif Erik Wollenweber**

Is your future success in jeopardy because strategic planning doesn't fit into your daily activities?

## Leadership Influence Through Emotional Intelligence

Featuring **Colleen Stanley**

Are you able to see beyond the visible barriers to performance?

AUGUST

## Ignite a Culture of Accountability

Featuring **Steve Farber**

Are you able to empower your employees and trust their decisions?

## Break Away From Bias

Featuring **Dr. Tyrone Holmes**

Is your team a well-oiled machine or are there glitches in the system?

SEPTEMBER

## Techniques For Managing Personality Styles

Featuring **Dr. Kimberly Alyn**

Can you align diverse personalities while delivering business success?

## How Leaders Shape Decisions

Featuring **Kyle Craig**

Are you able to evaluate the outcomes and make informed decisions?

OCTOBER

## Communicate With Impact

Featuring **Andy Bounds**

Are your key messages memorable and making an impact?

## Building Your Business Is Everyone's Business

Featuring **Thomas Frey**

Are you able to understand and manage resources needed now and the future?

NOVEMBER

## Managing Time For Maximum Results

Featuring **Mark Sanborn**

Are you focused on completing actions of the highest value or getting distracted?

## Better Performance Through Better Teamwork

Featuring **Jack Mackey**

How engaged is your team?

DECEMBER

## Conflict Resolution Techniques

Featuring **Dr. Kimberly Alyn**

How much time and energy do you spend dealing with conflict-related issues?

## Peak Performing Leaders

Featuring **Dr. JoAnn Dahlkoetter**

Having trouble focusing and running low on energy?